



Performance Excellence Champion Development

Give leaders the skills they need to drive results for any Performance Excellence initiative.



Champions are leaders, facilitators and change agents. They help pave the way for the success of a Performance Excellence initiative by taking the strategic goals set forth by management and making them realities through the rigor of project work.

As liaisons between management and practitioners, Champions ensure alignment between a company's strategic goals and the projects being selected and worked on the front line.

Preparing Champions for this role requires that they have an understanding of what the company seeks to accomplish, and also a broad education in the Performance Excellence methods used by the organization. Knowing how to fill the project pipeline with viable projects, and then driving these projects to produce ongoing results are the primary Champion responsibilities.

BMGI's Champion Development program gives business leaders the skills they need to identify and prioritize projects, and to work with practitioners to drive results.

Course Description

BMGI's onsite classroom Champion training is a three-day instructional program, followed by an additional two days of onsite mentoring to help Champions apply the concepts to specific issues and challenges in their environment.

Inside the classroom, instruction begins with an overview of Performance Excellence concepts and methodologies, and a description of what it takes to successfully deploy a process improvement initiative inside an organization.

Participants learn the history of various methodologies, and how they are used across diverse industries to drive increased performance. They learn what methods work best for different types of challenges, including an in-depth introduction to each of the following methods: Six Sigma, Lean, Design for Six Sigma (DFSS), Workout, Just-do-It and innovation acceleration.

AT A GLANCE

Course Length:

3 consecutive days, plus 2 additional days scheduled at the client's discretion.

Who Should Attend:

Managers looking for an in-depth introduction to Six Sigma.

Course Includes:

Microsoft™ Excel and Word-based templates.

Champions are provided with a series of templates and guidelines to aid in meeting their objectives. The program includes a highly interactive day of hands-on project selection, conducted in workshop and breakout formats. It also incorporates group and/or one-on-one Q&A sessions.

Introduction to Building Infrastructure

Champions are key players in building infrastructure, critical to the success of any Performance Excellence deployment. The Champion coursework includes the process and benefits of building infrastructure for an organization, as well as key strategies for becoming a powerful change leader.

"I've seen a lot of material from different vendors. BMGI's material was very good—easy to understand, great visual aids."

— Anne Wakeham
Dir. Client Services
Covance

KEY LEARNING OUTCOMES

At the end of this program participants will be able to:

- ❑ Understand the landscape of available Process Excellence methodologies.
- ❑ Identify and assign various roles in the Performance Excellence community.
- ❑ Select and support practitioners such as Green Belts and Black Belts.
- ❑ Drive the establishment of organizational infrastructure to support the initiative.
- ❑ Select, scope and define projects for various methodologies – Lean, Six Sigma, DFSS, Workout, Just-do-It and more.
- ❑ Understand the change elements required to transform the business and culture.

▶ Performance Excellence Champion Development

Course Agenda

▶ Day One

- ❑ Process Excellence Program Overview including Six Sigma, Lean, DFSS and Innovation
- ❑ Process Excellence Key Concepts, Roles and Responsibilities
- ❑ Building Infrastructure for a Successful and Sustainable Deployment
- ❑ The Nature of Projects (Transactional vs. Operational)

▶ Day Two

- ❑ Change Leadership and the Role of Champions
- ❑ Project Selection and Prioritization

▶ Day Three

- ❑ Project Scoping and Project Definition
- ❑ Project Prioritization Case Study
- ❑ M-A-I-C Key Concepts and Tools

▶ Days Four - Five

The final two days may be scheduled immediately following training or at a later time, depending on the needs of the deployment. Over the course of these two days, a BMGI Master Black Belt will meet with each Champion individually in one- and two-hour meetings to coach them on specific projects in their environment. They will also provide recommendations and insight on how to begin the process of leading change throughout the organization.

“BMGI’s Champion training was engaging and provided real life examples.”

— John Griffin
Champion
Standard Register



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